

## K-9 REHABILITATION LTD DAYCARE POLICY



- I understand that, under the Control of Dogs Act 1992, my dog must wear a collar and an identity tag and must be microchipped (NB. From March 2017, all dogs must be microchipped by law) (we have a microchip scanner)
- All dogs will be assessed with their owner before attending daycare/bootcamp.
- I understand that my dog will be in an open play area and off lead in suitable areas. I understand that during normal dog play and agility, dogs may sustain slight injuries. All dog play is monitored at K-9 Rehabilitation to avoid injury, but scratches, punctures, torn ligaments and other injuries may occur despite the best supervision. We give dogs downtime throughout the day to eliminate dogs over doing exercise.
- I understand that even if my dog is vaccinated against (Kennel Cough) there is a chance that my dog can still contract Kennel Cough. I agree that I will not hold K-9 Rehabilitation responsible if my dog contracts Kennel Cough while attending K-9 Rehabilitation and I will comply with the prevention of cross infection policy.
- I agree to notify K-9 Rehabilitation of any infectious or contagious disease that my dog has been exposed to or is affected by and agree to the K-9 Rehabilitation Daycare Cancellation Policy and Prevention of Cross Infection Policy and these policies have been issued in writing to me.
- I agree to notify K-9 Rehabilitation of any changes regarding my personal contact details.
- I agree to notify K-9 Rehabilitation of any changes regarding my dog's behaviour, training needs, health issues and/or any other relevant details that might affect my dog under the care of K-9 Rehabilitation.
- I understand that I am responsible for any harm caused by my dog at K-9 Rehabilitation, whether to dogs or staff. I shall indemnify and hold K-9 Rehabilitation harmless against any claims made against K-9 Rehabilitation or losses or damages of any kind suffered as a result of my dog.
- K-9 Rehabilitation will not accept responsibility for the death, injury or illness of your dog. You are strongly advised to insure your pet for all eventualities.
- In the event of an extreme emergency, you agree to your dog being taken to Parkside Vets (61 Ruskin Road, Carshalton, SM5 3DD. 02083958222) in circumstance we cannot get hold of your personal vet.
- To ensure my dog's wellbeing, I agree to him/her going into the quiet area for rest periods, when necessary, in either our crates or penned areas.
- I understand that my dog, if not castrated, must not display excessive mounting, aggressive or marking behaviours and bitches must not be brought in when in season. We reserve the right to retire non-castrated males from our daycare facility if the behaviours mentioned above are persistent.
- Your dog will not be accepted into day care if he/she is showing any signs of illness or infection EG: coughing, skin infections, parasite infections, sickness, diarrhoea, discharge from eyes, ears, nose or genitalia. If your dog shows any of the above signs or have any suspected illness they must not be brought into day care and must be notified immediately. Your dog will not be able to attend Day Care until they are symptom free and/or had notification from a Vet that they are able to return.
- Your dog's food container must be sealed in an airtight container (Tupperware style). This applies to all kinds of food (dry, wet, raw, mixed, etc.) as well as treats. The container's lid must be clearly labelled with your dog's name, last name and feeding time. Please check it is legible. We cannot accept feeding containers that do not follow the above specifications.